

Brant Road and Springcliffe Patient Participation Group Committee Meeting

1330 hrs 21 September 2023

Attendees

Alice H	-	Chair
Colin F	-	Secretary
Karen S	-	Practice Member
Michael H	-	Committee Member
Helen K	-	Committee Member

1. **Welcome**

The Chair welcomed everyone to the meeting.

2. **Apologies**

Apologies were received from Helen S and Sheila P.

3. **COC Report**

The Secretary circulated the GP Patient Survey report conducted by the CQC and updated the committee on the discussions the Chair and he had with Dr Hurst at her request. The majority of the survey was good and above the local and national averages. The few areas where performance had dipped slightly were of little concern given the survey was only representative of about 1% of the number of patients on the surgery register. A short PPG survey covering the areas of lower performance was circulated as requested by Dr Hurst and it was agreed that the survey would be conducted for one week with the survey being handed out by the GP or Nurse. **Action: Karen S**

4. **Flu and Covid Booster Programme**

The Committee praised the way the covid and flu clinic was being run. Karen S advised that uptake was good but that there would be no mop up clinic after the programmed dates.

5. **Shingles Injections**

Helen K stated that the messages being put out by NHS were confusing. Karen S clarified the position and that she would give the Secretary the correct form of words for publishing on the PPG Facebook page. **Action: Karen S/ Secretary**

6. **Any Other Business**

Karen S advised the committee that the surgery would be hosting two further GP trainees, the first in December (Dr Arif Muhammed) and the next in April 2024 (Dr Muhammed Abdelkadar). Patients seeing the trainees will be allocated 30 minute slots and the GP Trainees will be closely monitored.

The surgery phlebotomist is retiring and reducing down to 2 days a week. However, the surgery has two members of staff trained up, one taking on 3 days a week and the other taking on the GP assistant role.

There is an increase to four people in clinical pharmacy within the Primary Care Network (PCN).

7. **Next Meeting**

The date and time for the next meeting was discussed. The next PPG meeting will take place at **Brant Road Surgery on 21 December 2023 at 1:30pm**